



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

20th October 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/37.

You requested the following information:

Under FOI please provide the following information relating to how the organisation rosters its staff.

1. Does the Trust currently use rostering software?

Yes.

2. Please state the name(s) of all rostering provider(s) used, split by the following staffing groups. Where no third parties are used, please explain how these staff are rostered:

- a. Medical & Dental
- b. Nursing & Midwifery
- c. AHPs
- d. Other (please specify)

We are an ambulance service and use GRS (Global Rostering Service) as provided by Software Enterprises (UK) Ltd. This also includes bank staff. Our NHS111 service in Ashford, Kent use Injixo for their rostering.

3. Does the organisation store its rostering data on its own servers or in the Cloud? Again please provide this information for each of the following staffing groups:

- a. Medical & Dental
- b. Nursing & Midwifery
- c. AHPs
- d. Other (please specify)

Rostering data for all listed groups are stored on our own servers.

4. What other rota management systems are used by the organisation? Please state the names of any providers used and what they are used for.

Please see the response to Q2.

5. Please state the name(s) of all third party tech solutions used by the organisation to manage internal bank staff (Allocate, Liaison, Holt, Brookson etc.). Please split this by the following staffing groups:

- a. Medical & Dental**
- b. Nursing & Midwifery**
- c. AHPs**
- d. Other (please specify)**

Please see the response to Q2.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator

South East Coast Ambulance Service NHS Foundation Trust